

Terms and Conditions

The following terms and conditions apply to the **Get the Fax** upgrade program.

- This promotion is valid from October 1st, 2004 to December 31st, 2004. Invoice dates for qualifying replacement Brooktrout Technology products must fall within the promotional period to be eligible for trade-in rebate.
- The Brooktrout trade-in promotion is open to Brooktrout customers, resellers, and end-user customers located within North America, EMEA, CALA, Asia, Australia, and New Zealand.
- This offer is not valid with any other end-user promotional offers and/or special pricing discounts from Brooktrout Technology.
- Only the purchase of qualifying product(s) is eligible. See Qualifying Models for complete list of products. Rebates are not valid on the purchase of evaluation, used or leased equipment.
- Trade-In products must have been purchased before 12/31/2004, be in working condition, and complete. Brooktrout reserves the right to request original invoice for trade-in products to determine if trade-in qualifies. See Qualifying Models for a complete list of eligible trade-in equipment. Brooktrout reserves the right to determine whether replaced equipment being traded in is comparable or complete.
- Rebate credits are calculated based on replaced product. Rebate amount in North America is \$150 per trade-in port for Brooktrout analog fax hardware and competitive analog fax hardware and \$100 per trade-in port for Brooktrout digital and competitive digital fax hardware. Rebate amount in EMEA and ROW is \$150 per trade-in port for qualifying competitive fax hardware and \$100 per trade-in port for eligible Brooktrout trade-ins . Limit of one \$100 or \$150 per port rebate against each new port purchased, dependant on hardware traded in.
- Brooktrout Technology will provide instructions for shipping and a trade-in acknowledgement tracking number.
- Program participants are required to turn in their replaced equipment to Brooktrout Technology in order to be eligible for rebate. Program participants are responsible for all shipping related charges.
- Trade-in Acknowledgements, submission forms, and shipping information can be obtained via the Brooktrout web site at www.brooktrout.com/getthefax
- Program participant must ship all trade-in equipment to Brooktrout within 90 days from the date of purchase of new Brooktrout hardware. Program participant is responsible for shipping and related charges.
- Leased, rented, gray market, and/or stolen equipment are prohibited for use in the trade-in program. Product(s) must be wholly owned by the program participant.
- Brooktrout customers will be issued their trade-in rebate as a credit memo. Other rebates will be paid as credit memo, check, or wire transfer in US Dollars, Euros, or in Pounds Sterling.
- Unless a credit memo is issued, reimbursement rebates will be issued as follows: US Region will receive rebate check in US Dollars, European Union rebate as a Euro Wire, England rebate as GBP wire, all other regions rebates issues in US Dollars by wire transfer or check.

- Rebate payments will be issued to the company participating in the program, not the participant as an individual. Brooktrout Technology shall not be liable to any end-user company or participant for its issuance of rebate(s) to the name and place specified.
- Once issued, rebate payments are not transferable and will not be reissued for use by another participant.
- Rebate payments will be issued within 6-8 weeks after the replaced equipment is returned, inspected, and the properly completed supporting documentation is received.
- The program participant is responsible for preparing and submitting all required documentation in connection with the return of traded equipment.
- Only a copy of the purchasing invoice for replacement Brooktrout Technology equipment will serve as valid proof of purchase. Brooktrout reserves the right to contact point of purchase location for verification.
- Program participant is responsible for payment of all taxes, if applicable, in connection with the receipt of trade-in rebates.
- Subsidiaries, affiliates, and or employees of Brooktrout Technology, are ineligible for the trade-in promotion